



“Coaching Team Leaders ”

An Interactive workshop suitable for any team leader who is responsible for the performance of others.

Coaching your Team Leaders is crucial to enable your staff to meet the demands and challenges of the future. Coaching is an integral support mechanism for any change process. Team Leader roles are constantly changing and in order for them to be highly effective more time is required on coaching.

How you will benefit:

- Understand how coaching works in today's business and work environment
- Skills in developing a coaching plan to enhance and motivate the performance of others
- Confidence in identifying and presenting a performance gap to a staff member
- Boost your personal effectiveness at work by inspiring and developing those around you.



Your facilitator:

Glenda May

Glenda is a corporate trainer, career coach, facilitator and psychologist. Her work as a facilitator has been recognised internationally. She is the Australian certified facilitator of Leadership Training for General Electric and has helped high-potential leaders in the following organisations: AXA, ANZ, NAB, HP, PwC, BOC, Motorola, National Foods, Oxfam, State Government, Deakin University, Australian Institute of Management. Glenda delivers Train the Trainer workshops in Singapore and Malaysia on a regular basis.



Her book “52 Ways to be a Top Trainer” will stimulate your creativity with a raft of ideas.

Course content:

Creating a coaching relationship to improve the skills, performance and behaviours of others

Setting clear performance expectations for measurement and growth of staff

Having critical performance coaching conversations with the people you work with

Giving and receiving constructive feedback to implement a feedback culture in your organisation

Developing action plans to enhance the performance of staff and business productivity

Bring along your resume and a suitable job position or advertisement so you will get the most out of the workshop. The workshop is conducted in an informal and mutually supportive environment.